



Radio Service & Installation Technician

Company History: GenComm is one of Wisconsin's largest two-way radio dealers with thousands of customers in Wisconsin and Illinois and is a family-owned business with five locations in Madison, Milwaukee, Eau Claire, Wisconsin Rapids, and McHenry, IL. GenComm is fully versed in the newest advances in technology, from digital two-way radios to 9-1-1 dispatch systems, in addition to sales and rentals, service and repair, installations, vehicle lighting and custom vinyl lettering/graphics/signs.

Report To: This position will work under the direction of the Service Manager and will work with office administrators. The base location for this position will be McHenry, IL. This person will have a considerable level of diverse responsibilities. Duties include but are not limited to:

Duties:

- Install two-way radios into various types of vehicles, including wiring power, ground, and antenna in a manner consistent with best practices and maintaining high standards.
- Install two-way radio components, including repeaters, power supplies, racking, routers, and antennas in buildings.
- Efficiently, meticulously, and safely mount communications equipment into metal racking.
- Install low-voltage wiring, including antenna and network cables, in buildings.
- Program two-way radios, pagers, and dispatch consoles using various software packages specific to manufacturers GenComm represents.
- Schedule and coordinate installation and removal of equipment with system engineers, senior technicians, project managers, and customers using professional communication methods.
- Develop and maintain preventative maintenance schedules for site infrastructure and radio fleets.
- Detecting and correcting electronic system malfunctions and failures.
- Other duties as assigned

NOTE: The job duties listed above are typical examples of the work performed by positions in this job classification. Not all duties assigned to every position are included, nor is it expected that all positions will be assigned every duty.

Requirements:

- Ability and willingness to travel to and work at job sites throughout Chicagoland, northern Illinois, and Wisconsin (Note: This position is based in McHenry, Illinois.)
- Ability to pass pre-employment and post-employment random drug tests.
- Must possess a valid driver's license.
- Ability to pass a pre-employment background check (Note: This position requires frequent work in law enforcement and other governmental facilities and recurring background checks may be necessary).



- Must possess excellent communication and listening skills.
- Must possess strong attention to detail.
- Ability to occasionally respond to 24-hour/day, 7 day/week emergency call-outs to perform and/or facilitate emergency equipment repairs throughout the service area.
- Maintain a clean and orderly work environment in shop, at communication sites and customer locations using brooms, mops, and other cleaning equipment.
- Ability to safely lift or move objects weighing 50 pounds.

Skills:

- Knowledgeable in the use of basic hand and power tools.
- Knowledge, skills, and mechanical aptitude in the removal and replacement of automotive components.
- Ability to install, inspect, and service low-voltage electronic components.
- Knowledgeable in the use of computers, including the Microsoft Office Suite of products.
- Ability to think through problems and visualize solutions.
- Ability to be flexible when responding to changes in schedules and job priorities.
- Ability to read and comprehend technical shop manuals, manufacturers specifications, and troubleshooting guides used in the installation and repair of mobile communications equipment.

Benefits:

- Hourly wage is based on experience
- Health Care, Dental, and Vision Plans
- Life & Disability Insurance
- Comprehensive 401(k) with Company Match
- Paid leave and vacation
- Annual Employee Appreciation Party
- Flexible Hours
- Fun and friendly atmosphere
- Company cell phone and laptop provided

Job Type: Full-time

How to Apply: Please send resume to careers@gencomm.com or call 608-271-4848 with questions.

“GenComm is an Equal Employment Opportunity/Affirmative Action Employer”



Our Mission and Values:



CORE VALUES

MISSION STATEMENT



GenComm keeps people safe by providing reliable communication solutions, supported by responsive customer service, dependable expertise and a commitment to integrity.