



## **Network Specialist/Radio Technician**

**Company History:** GenComm is one of Wisconsin's largest two-way radio dealers with thousands of customers in Wisconsin and Illinois and is a family-owned business with five locations in Madison, Milwaukee, Eau Claire, Wisconsin Rapids, and McHenry, IL. GenComm is fully versed in the newest advances in technology, from digital two-way radios to 9-1-1 dispatch systems, in addition to sales and rentals, service and repair, installations, vehicle lighting and custom vinyl lettering/graphics/signs.

**Job Description:** We are looking for an experienced radio technician with strong networking skills.

**Report To:** The Network Specialist/Radio Technician will work under the direction of the Service Manager and will work with office administrators. We have openings for qualified candidates in Madison, Milwaukee, Eau Claire and McHenry, IL. This person will have a considerable level of diverse responsibilities. Duties include but are not limited to:

### **Duties:**

- Networking for two-way radio systems including designing, programming, and installation of Cisco and FortiGate equipment
- Maintenance and repair of IP and Digital two-way radio systems, microwave networks, and dispatch consoles
- Responsible for installing and trouble-shooting networks and wireless communications equipment at various locations for public safety agencies and commercial businesses
- Communicate and follow up with service customers regarding order statuses, services, back ordered parts, etc.
- Answer phone calls from customers and other employees
- Create, distribute, process, update, and close work orders throughout the day and week for all local service calls.
- Program and align two-way radios and radio systems
- Assist in the planning and designing of new installations, systems, and equipment
- Attend training and read publications to remain current in electronic technology
- Prepare as-build documentations
- Any other duties as assigned

NOTE: The job duties listed above are typical examples of the work performed by positions in this job classification. Not all duties assigned to every position are included, nor is it expected that all positions will be assigned every duty.

### **Education**

Associates Degree in Networking or Electronics preferred  
Network Certifications preferred

**Requirements:**

- Experience maintaining or repairing wireless communication systems and networks
- Ability to pass a drug test and background check
- Must possess excellent communication and listening skills
- Must have excellent organizational and time management skills
- Must possess a strong attention to detail
- Must be proficient in Microsoft Office Suite

**Desired Attributes:**

- A team player
- Trustworthy
- Motivated
- Dependable
- Organized
- Respectful
- Willing to learn
- Professional
- Accountable for team and personal success

**Benefits:**

- Salary is based on experience
- This position is available to the right candidate immediately or with appropriate notice to current employer
- Health, Dental, & Vision Plans
- Life & Disability Insurance
- Comprehensive 401(k) with Company Match
- Paid leave and vacation
- Fun and friendly atmosphere with casual dress code
- Profit Sharing
- Annual Employee Appreciation Party

**Job Type:** Full-time

**How to Apply:** Please send resume to [careers@gencomm.com](mailto:careers@gencomm.com) or call 608-271-4848 with questions.



**Our Mission and Values:**



**CORE VALUES**

**MISSION STATEMENT**



GenComm keeps people safe by providing reliable communication solutions, supported by responsive customer service, dependable expertise and a commitment to integrity.

**“General Communications is an Equal Employment Opportunity/Affirmative Action Employer”**