



### **Vehicle Electronics Installation Technician**

**Company History:** General Communications is one of Wisconsin's largest two-way radio dealers with thousands of customers in Wisconsin and Illinois. It's a family-owned business with five locations in Madison, Milwaukee, Eau Claire, Wisconsin Rapids, and McHenry, IL. GenComm is fully versed in the newest advances in technology, from digital two-way radios to 9-1-1 dispatch systems, in addition to sales and rentals, service and repair, installations, vehicle lighting and custom vinyl lettering/graphics/signs.

**Report To:** The Installation Technician will work under the direction of the Installation Manager and will work with office administrators. The base location for this position will be at the office in Madison, WI. This person will have a considerable level of diverse responsibilities.

**Scope of Work:** Wiring and installing analog and digital two-way radios, laptops, partitions, radio consoles, docking stations, light bars, sound systems, and other electronics in various emergency vehicles

**Duties:**

- Remove, install, and repair things such as body panels, cables, seats, trim, and electrical wiring
- Provide basic maintenance of public safety equipment, including testing and repairing various equipment
- Provide on-site emergency troubleshooting and repairs of customers equipment
- Prepare accurate and timely service tickets and reports
- Ensure a high level of customer service, satisfaction, and communication
- Maintain proper stock, parts, and tools necessary for the job
- Any other duties as assigned

**Education:**

Associate degree or higher preferred

**Requirements:**

- At least two years prior mobile electronics installation experience
- Ability to pass a drug test and background check
- Must possess a valid driver's license
- Must possess excellent communication and listening skills
- Must have good organizational and time management skills
- Must possess a strong attention to detail



**Skills/Knowledge:**

- Ability to use basic hand and power tools
- Knowledge, skills, and mechanical aptitude regarding removal and replacement of automotive components
- Ability to install, inspect, and service a multitude of electronics and vehicle equipment
- Knowledge and skill with specific wire terminals, connectors, and crimping tools
- Great customer service skills to deal with both internal and external customers
- Basic computer knowledge

**Desired Attributes:**

- A team player
- Trustworthy
- Motivated
- Dependable
- Organized
- Respectful
- Willing to learn
- Professional
- Accountable for team and personal success

**Benefits:**

- Hourly wage is based on experience
- This position is available to the right candidate immediately or with appropriate notice to current employer
- Health Care and Dental Plan
- Life & Disability Insurance
- Comprehensive 401(k) with Company Match
- Paid leave and vacation
- Training
- Fun and friendly atmosphere
- Casual dress code

**Job Type:** Full-time

**How to Apply:** Please send resume to [careers@gencomm.com](mailto:careers@gencomm.com) or call 608-271-4848 with questions.

**“General Communications is an Equal Employment Opportunity/Affirmative Action Employer”**